

# Russell Firth Integrity Funerals

Hey Vince,

Just a short note to you of thanks and to sing the praises of the new product you have provided us. As a business owner I have little time in the busy world of our industry to often stop and examine new products, I'm glad I did! Being in business you would appreciate how many people chase you for sales appointments which are hard to find time for.

Your product I believe is the best product I have seen in the last 25 years for eliminating odor. As Government undertakers on the Gold Coast we look after matters for the police, where unfortunately, people have died and have not been found sometimes for a number of weeks. As you would imagine the natural process of decomposition will inevitably take over and the unpleasantness of that.

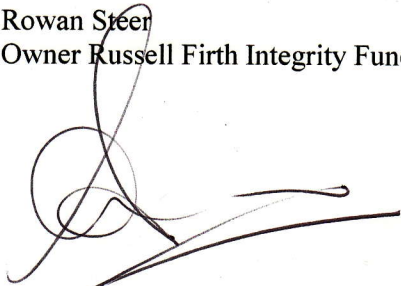
Our stretchers have a vinyl / Rubber inner backing or lining and we obviously place the deceased into a proper Body bag prior to that, but we invariably cannot control the fact that our stretchers are then rendered useless for a period of time, until we can disinfect and clean them, in fact we usually air them for a day or so in the sun in a private area at the back of our facility and the sunlight eliminates the odor

The Nature One Odor Eliminator you have provided us is simply sprayed on our stretchers, and in a half hour period we are back on the road with no unpleasant odors and more importantly no down time for equipment that has to be cleaned, Amazing!!! This odor is a very difficult odor to remove and unlike any other to deal with and I have not seen anything with the funeral industry that solves it the way your product does.

Mate I very rarely sit down and write and email praising a product but bloke what a great product and natural as well, I would encourage you to promote it within the funeral industry as I am sure many would see the value I see in it.  
Thanks again for your help

Row

Rowan Steer  
Owner Russell Firth Integrity Funerals



## HEAD OFFICE & CHAPEL

18 Tonga Place  
Parkwood Qld 4214

## Postal Address

PO Box 2227  
Southport Qld 4215

Phone (07) 5576 4545  
Facsimile (07) 5571 7459  
Email [info@russellfirthfunerals.com.au](mailto:info@russellfirthfunerals.com.au)  
Web [russellfirthfunerals.com.au](http://russellfirthfunerals.com.au)  
ABN 69 596 423 579

## OUR GROUP OF COMPANIES

Gold Lady Funerals  
(07) 5593 6688

Integrity Funerals  
1800 995 352

Southport Funerals  
(07) 5531 3700

Robina Funerals  
(07) 5578 7102

Palm Beach-Currumbin Funerals  
(07) 5576 3311

Mt Tamborine Funerals  
(07) 5545 3555

Funeral Advisory Service  
1800 674 741

Southport Funeral Services Pty Ltd  
as general partner for the limited  
liability partnership trading as  
Southport Funeral Services